



## **Kingsclere Village Club Charity Registration Number 1189234**

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VRefund2023-01-29

### **Kingsclere Village Club Refunds policy**

As a registered charity, the trustees have a legal responsibilities, both to generate income for the maintenance of the building and to manage these funds responsibly, reasonably and honestly. The income is generated through hiring out rooms and setting up classes, all of which have financial implications for the Club.

#### **Classes**

In order to ensure the continuity of classes, no refunds will normally be given if you decide to stop. However, the trustees may, at their discretion, offer you the opportunity to change to a another class, if space is available.

#### **Room hire**

Deposits for the hire of the Hall or other rooms are non- refundable other than in the circumstances set out in the terms an conditions, since cancellations may lead to lost income for the club.

Your statutory rights are not affected. For further information see

<https://www.citizensadvice.org.uk/consumer/changed-your-mind/cancelling-a-service-you've-arranged>

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<http://kingsclerevillageclub.co.uk>

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